



Do I need to update the software on my modem?

Information update as of July 27, 2009

TSTT recently issued an automatic update to all Wi-Fi Blink modems to improve performance. To confirm that your modem has been successfully updated, follow these steps:

1. Open Internet Explorer or your Internet browser
2. Type 192.168.1.1 in the address bar and press Enter
3. Enter "admin" for both the username and password
4. On the first screen you will see an entry in Device Information for the "Firmware version" - it should show "03.02.11TTT"

The screenshot shows the Zhone modem's web management interface. On the left is a navigation menu with options: Welcome, Device Info, Quick Setup, Advanced Setup, Wireless, Diagnostics, and Management. The main content area is titled "Device Info" and contains a table with the following data:

ZHONE Firmware:	03.02.04
Product Name:	6218-12-xxx
Serial Number:	8390026
Hardware Version:	REV.1.11
Board ID:	WLAN
Software Version:	3-12-01-0G00.A2pB024k2.d20m
Bootloader (CFE) Version:	1.0.37-12.1
Wireless Driver Version:	4.150.10.26.cpe1.2

A red callout box with a red border points to the "ZHONE Firmware:" entry in the table. The text inside the box reads: "If your firmware version is 03.02.11TTT then your modem has been successfully updated."

If your firmware has NOT been updated to "03.02.11TTT", you can follow these steps to manually update it.

Microsoft Windows users: Please download and run the Auto Updater to perform an automatic check and update the software. Note that the automatic check will not work if you have changed your modem's administrator

password; if you are using a non-Windows operating system; or if you have changed the wi-fi modem/router IP address on your local network to any IP other than 192.168.1.1.

Users of any other operating system, please follow these steps:

1. Click [here](#) [to link to downloadable file] to download the update file. Save it on your computer.
2. Open Internet Explorer or your Internet browser.
3. Type 192.168.1.1 in the Address Bar and press Enter
4. Enter "admin" for both the username and password
5. Click **Management**
6. Click **Update Software**
7. Click **Browse** and select the file that you just downloaded
8. Click **Update software** to update your modem's software

When the process is completed, your modem will reboot and you will be online again. Please be patient as it takes about a minute to restart the modem.

If you are not sure about your version, or if you had any difficulty completing a manual update, please call 824-TSTT, Option 5. Our 24/7 Technical Support will help you.